

**OFFICE OF THE PRINCIPAL COMMISSIONER, CGST PUNE-I COMMISSIONERATE,**  
**GST BHAVAN (ICE HOUSE)41-A, SASSOON ROAD, PUNE-411001**

TENDER No. <sup>CGST/Pune-5</sup> /2020-21

**NOTICE INVITING E-TENDER FOR ANNUAL CONTRACT FOR SUPPLY OF MAN POWER FOR HOUSE-KEEPING (SWEEPING, CLEANING & SANITATION) SERVICES FOR THE OFFICE BUILDINGS AT GST BHAVAN (ICE HOUSE) OFFICE COMPLEX, CGST PUNE-I AND GST BHAVAN (EXCISE BHAVAN) AKURDI FOR THE PERIOD FROM 1<sup>ST</sup> APRIL, 2021 TO 31<sup>ST</sup> MARCH, 2022.**

**1. Detail of Work area:-**

Sr.No	Location	Area in Sq. Ft.
<b>1</b>	<b>GST BHAVAN (ICE HOUSE) OFFICE COMMPLEX</b>	
A	GROUND FLOOR	
	Gr D Changing Room	907
	Lobby	387
	Passage	398
	Staircase	213
	Verandah	447
B	Gym & Canteen	4400
	Driver Room	349
	Lobby	387
	Passage	398
	Verandah	447
	Staircase	213
	Range Office, Viman Nagar Division	580
C	Sevottam Waiting area and Control Room	712
	EPBX Room	168
	Lobby	387
	Passage	398
	Verandah	447
	Staircase	213
	Toilet	100
D	SECOND FLOOR	
	A to E Wing	22000
	Middle Passage	4270
	Lobby	1549
	Room near staircase	639
	Staircase	1065
	6 Big and 2 small Toilet	1400
E	THIRD FLOOR	
	D and F wing CC Office	8000
	Middle Passage	2349
	Room near staircase	491
	Staircase	639
	C wing EDP section	2000
	4 Big and 2 Small Toilet	1000
	<b>TOTAL AREA (A TO E)</b>	<b>56953</b>
G	COVERED PARKING	
	A to F except A wing (Customs Godown) C wing (Canteen) and F wing (Customs Dog squad and record room)	16844
H	SURROUNDING AREA	
	Including area between each wing	24221
	<b>TOTAL AREA (G &amp; H)</b>	<b>41065</b>
I	GUEST HOUSE	
	Aprox. Surrounding area of Heritage Guest House building	16770
	<b>TOTAL AREA OF I</b>	<b>16770</b>
<b>J</b>	<b>GST BHAVAN (EXCISE BHAVAN) AKURDI OFFICE</b>	
	a)All the office area of Excise Bhavan, Akurdi on Ground Area, First Floor & Second Floor	35946
	b) Canteen	1000
	c) Corridors, Stair Cases	3000

d) Ladies and Gents Toilets	1500
e) Covered Parking area on Ground Floor	4304
f) Surrounding & Garden area	12354
<b>TOTAL AREA OF J</b>	<b>58104</b>
<b>GRAND TOTAL (A TO E, G, H , I &amp; J)</b>	<b>172892</b>


2. The Tender enquiry documents will be available on official website <http://eprocure.gov.in>, [www.cbic.gov.in](http://www.cbic.gov.in) and [www.punecenexcise.gov.in](http://www.punecenexcise.gov.in) from **08.01.2021**.
3. **Bid Submission:** Bids shall be submitted online only at CPPP website: <https://eprocure.gov.in/eprocure/app>. Tenderer/Contractor are advised to follow the instructions "Instructions To Bidder for Online Bid Submission" provided in the **Annexure VII** for online submission of bids.
4. Service Providers have to follow the "**terms and conditions**" provided in **Annexure-I**, Scope of work as provided in **Annexure-VI** and "Requirements of Bidder for Online Bid Submission" i.e. **Technical/Financial Bids** provided in the **Annexure-II & Annexure-III** for online submission of bids and **submit an undertaking as prescribed under Annexure-IV** and **tender acceptance letter as prescribed under Annexure-V**. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.  
  
The tender shall be submitted online in two parts viz. **technical bid and financial bid**. All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading. The offers submitted by Telegram/Fax/email etc. shall not be considered. No correspondence will be entertained in this matter.
5. **Earnest Money Deposit (EMD)** or bid security of **Rs. 50,000/- (Rs. Fifty Thousand Only)** shall be submitted by bidders in the form of Account Payee Demand Draft or Fixed Deposit Receipt or Bank Guarantee from any of the Commercial Banks in India, drawn in favor of Principal Commissioner, CGST Pune-I Comm'te. **The Hard Copy of original documents in respect of Earnest Money, must be delivered to the Joint Commissioner (in situ) (L&B), CGST Pune-I Commissionerate, 2nd floor, Wing D, GST Bhavan (ICE House) Complex, Opp. Wadia College, Sassoon Road, Pune- 411001, on or before Technical bid opening date/time as mentioned in critical date sheet. Tenders will be treated as non-responsive and will be rejected, at the initial stage itself, if hard copy of EMD is not received on or before opening of Technical Bid.**
6. **The bid forms and other details can be obtained from the website [www.eprocure.gov.in](http://www.eprocure.gov.in) (CPP Portal).**
7. Tenderer who has downloaded the tender from the Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/eprocure/app>, <https://eprocure.gov.in/epublish/app> shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tampered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer would be liable to be banned.



8. The Critical Dates for the Tender Submission and processing are as under:

Published Date	8 <sup>th</sup> January, 2021
Bid Document Download Start Date	8 <sup>th</sup> January, 2021
Bid Submission Start Date	8 <sup>th</sup> January, 2021 (01:00 P.M.)
Clarification regarding the RFP (Request for proposal) Start Date & Time (excluding holidays)	8 <sup>th</sup> January, 2021 (01:00 P.M. till 6.00 P.M.)
Clarification regarding the RFP (Request for proposal) End Date	11 <sup>th</sup> January, 2021 ( 6.00 P.M.)
Premise(s) Visit	8 <sup>th</sup> January, 2021 to 11 <sup>th</sup> January, 2021 (10.00 A.M. till 6.00 P.M.)
Bid Document Download End Date	28 <sup>th</sup> January, 2021 ( 4.00 P.M.)
Bid Submission End Date	28 <sup>th</sup> January, 2021 (5.00 P.M.)
Technical Bid Opening Date	29 <sup>th</sup> January, 2021 (11.00 A.M.)

9. Interested service providers are advised to visit CPPP website <https://eprocure.gov.in/eprocure/app> regularly till closing date of submission of tender for any corrigendum / addendum/ amendment.
10. Not more than one tender shall be submitted by one contactor or contractors having business relationship. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e. when one or more partner(s)/director(s) are common) be allowed to tender for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable to rejection.
11. In the event of any of the above-mentioned date being subsequently declared as a holiday /closed day for this office, the tenders will be opened on the next working day at the scheduled time.

  
(Harish Dharnia)  
Additional Commissioner(L&B)  
Pune-I GST Commissionerate

F.No. I/22-31/L&B/Housekeeping/2020-21  
Pune, the 7<sup>th</sup> January, 2021

ANNEXURE-I

GENERAL TERMS AND CONDITIONS

1. **Terms and Conditions are as under:-**
  - i. The applicants should be capable of providing services of housekeeping services as per scope of work in Annexure VI and should furnish an undertaking to the effect that all relevant labour laws are being complied with and also that they are capable of holding and controlling the man power without any legal encumbrances; the firm must be registered with the Labour Commissioner, for providing the manpower, and should also possess valid PAN number, GST Registration (if applicable), ESI, EPF registration as applicable.
  - ii. They should mention in their quotations for the above said work at a) lump sum amount to be charged on monthly basis, as well as rate per Sq. ft. per month and also state the number of personnel to be deployed & for the above said work at b) state the amount charged per person per month and also number of personnel to be deployed. The amount for a) & b) should be mentioned separately.
  - iii. The deduction towards PF and ESI etc. be factored in rates being quoted on per square feet per month basis and the same would not be payable by the department over and above the rates thus quoted. The service provider would be liable for ensuring compliance with the relevant rules and regulations as notified in this regard from time to time.
  - iv. **Skeletal staff should be deployed beyond 04.30 pm on all working days to cater for emergency services.**
  - v. The Sweeping & Cleaning services should be provided on all days from 08.30 am to 05.00 pm (including lunch-break of half hour) except Sundays.
  - vi. **The personnel deployed should attend to work punctually and complete the cleaning work of the entire office premises before 09.30 am daily. The personnel will perform all the duties assigned by the Service Provider and as specified by the Department from time to time.**
  - vii. The successful bidder will be required to give letter of acceptance within 3 days of being informed and enter into an agreement for the work contract.
  - viii. The Service Provider shall deploy only those personnel whose antecedents have been verified by the Police.
  - ix. **All the personnel deployed at both the locations shall be in proper uniform with ID cards displayed prominently on their person, which shall be provided by the Service Provider. This office shall not provide any accommodation/food/uniform to the housekeeping attendants.**
  - x. The Service provider's authorized representative carrying valid ID cards shall only be allowed to enter this office. Within the premises of the office, the service provider's personnel shall not do any private work, except their assigned duties, and will not entertain any guests/outsideers etc.
  - xi. The Service Provider shall arrange necessary Insurance cover for all the persons deployed by him.
  - xii. This Office shall not entertain any claim arising out of mishap, etc, if any, that may take place while discharging the duties by the personnel(s) provided by the Service Provider.

**In the event of any liability/ claim falling on this Commissionerate, the same shall be reimbursed/ indemnified by the Service Provider.**

- xiii. The personnel engaged by the Service Provider for the said work at GST Bhavan (ICE House) complex / GST Bhavan (Excise Bhavan) Akurdi Office will not have any right / claim whatsoever, for direct recruitment of temporary or permanent employment in the Government of India.
- xiv. The Service provider shall be fully responsible for theft, burglary, loss, breakage or fire etc. or any mischievous deeds by his staff.
- xv. The Service provider should not indulge in employing child labour.
- xvi. The Service Provider, who is awarded the work by the Department, is not permitted to Sub-contract the subject work.
- xvii. The Service Provider should deploy one supervisor with mobile phone who shall be available every day in GST Bhavan (ICE House) Office Complex.
- xviii. The Cleaning material will be supplied by the department.
- xix. There should not be overloading of work on personnel deployed. **The work between the personnel deployed should be uniformly distributed.**
- xx. The personnel deployed should be well experienced and trained adequately and should be of sound health. They should be well behaved and well mannered.
- xxi. The personnel will report to the officer in charge assigned by the department i.e. caretaker/PRO. If a particular person is absent on any day, another person shall be deployed in his/her place. For any absence and non-engagement, no housekeeping charges shall be paid.
- xxii. The service provider shall ensure that there is no scope for any grievance from the personnel on delayed payment of housekeeping charges.
- xxiii. **The Service provider shall pay wages to the personnel engaged by them for the work as per Minimum Wages Act**, fixed by Central Government, as amended from time to time. Any anticipated increase in the wages must be factored in the rates being quoted. The department shall be in no way responsible or liable for payment of salaries, bonus, gratuity, allowances or any type of payment to them.
- xxiv. All deductions towards PF, ESI etc. must be factored in the rates being quoted per sq. ft per month basis.
- xxv. Against Income Tax. Under Section 194(c) of Income Tax Act and the rules framed there under, the Department is free to deduct the amount at the rate applicable under the rules from the monthly due and payable to the Agency as TDS and shall issue suitable TDS certificate to that effect to the Agency.
- xxvi. The Service Provider shall indemnify and keep indemnified this office against any acts of omission or commission from the personnel engaged for work and this office shall not be liable to pay any damages or compensation to such person or to third party. All such damages caused by the housekeeping personnel shall be charged to the Service Provider and recovered from its dues/ bills.
- xxvii. The bidders who intend to bid and intend to visit the aforesaid premises to acquaint themselves of the work to be carried out in the said premises, the scope of work etc. can do so on **08-01-2021 to 11-01-2021** during the office hours 11.00 hrs to 18.00 hrs. The name of contact persons are as under -



**GST Bhavan (ICE House) Complex: Joint Commissioner(in-situ) (L&B), CGST Pune-I Commissionerate, GST Bhavan (ICE House) Complex, D Wing, 2<sup>nd</sup> Floor, Sassoon Road, Pune-411001 Phone No: 26051836 to 840 Ext: 3313.**

xxviii. It will be the prerogative of the Department to decide whether the aforesaid contracts are to be given to one Service provider or to different service providers.

xxix. The contract can be terminated by the department without assigning any reason at any time. The Service provider shall not terminate the contract without giving proper notice of at least two months.

xxx. Online Bidding should be done within stipulated date and time.

xxxi. **TERMS OF PAYMENT**

a) The service provider will submit the monthly bill in duplicate for reimbursement along with certificate of work completion by the officer in charge. The bill will be paid after making recovery, if any.

b) The service provider shall make regular and full payment to its personnel as per the law and furnish necessary proof in this regard as and when required by the department.

c) In case of any complaint of non-fulfillment of any obligation under contract executed between the Service provider and department, this office reserves the right to deduct the amount due from contract from monthly bills as well termination of the contract.

xxxii. **PENALTIES**

a) The Service provider will attract a penalty of an amount of Rs. 500/- (Rs. Five Hundred Only) per day per person, in addition to deduction of the wages, in case a person fails to carry out the housekeeping services due to his absence or any other reason, which shall be recovered from the bills or otherwise.


b) The service provider would ensure that all its personnel deployed with this office behave courteously and decently with the employees/officers of this office.

c) In the event of failure in maintaining the housekeeping services on any day up to desired standard, in part or full, the service provider is liable to penalty @ Rs. 2000/- (Rs. Two Thousand Only) per day, which shall be recovered from the bills or otherwise.

xxxiii. **Security Deposit/Performance Security:** On acceptance of bid, the successful bidder must provide Security Deposit/Performance Security in the form of Account Payee Demand Draft, Fixed Deposit Receipt or Bank Guarantee from any of the Commercial Banks in India, equal to 5% of the value of the Contract in favour of Principal Commissioner, CGST Pune-I Commissionerate. Performance security should remain valid for a period of **Forty Five (45) days** beyond the date of completion of all contractual obligations of the service provider. The Security Deposit will be refunded only after the successful completion of the contract. The deposit is liable to be forfeited, if during the period of contract the services of the service provider are found to be unsatisfactory in any respect, and/or any of the conditions of the contract is contravened/ breached, and/or towards any damage caused due to negligence of the service provider or his personnel. This forfeiture will be in addition to any action by the department that the service provider firm may invite upon themselves due to any of the reasons specified above.



- xxxiii. Earnest Money Deposit (EMD) of **bid security of Rs. 50,000/-** (Fifty Thousand Only) shall be submitted by bidders in the form of Account payee Demand Draft, Fixed Deposit Receipt, Banker's Cheque or Bank Guarantee, from any of the Commercial Bank in India drawn in favour of Principal Commissioner CGST Pune-I Commissionerate. The Hard Copy of original documents in respect of Earnest Money, must be delivered to the Joint Commissioner (in-situ) (L&B), CGST Pune-I Commissionerate, 2<sup>nd</sup> floor, Wing 'D' GST Bhavan (ICE House) Complex, Opp. Wadia College, Sassoon Road, Pune-411001 within 5 days of bid opening.
- xxxiv. The Bidder should have a registered Office for a period of more than 3 years in Pune.
- xxxv. The Bidder should have turnover of 5 Crores for preceding 3 years from the Date of Bidding.
- xxxvi. The Bidder should comply with The Minimum Wages Act, as applicable in the state of Maharashtra.
- xxxvii. The agency shall raise monthly bill for the services rendered and shall make prompt and full payment of salaries and other payments as due as per the labour laws to its personnel deployed for housekeeping work and furnish necessary proof whenever required.
- xxxviii. The Bidder should clarify any doubt/query regarding the specification from **Joint Commissioner(in-situ)(L&B), CGST Pune-I Commissionerate, GST Bhavan (ICE House) Complex, D Wing, 2<sup>nd</sup> Floor, Sassoon Road, Pune-411001 Phone No: 26051836 to 840 Ext. 3313,** on any working day between 9:30 am to 6:00 pm on or before 11.01.2021.



## Annexure-II

### TECHNICAL BID (QUALIFYING BID DOCUMENT)

1	Name of the Registered Firm / Company	
2	Status of ownership Proprietary /Partnership / Company	
3	Address of the Firm / Company (with Tel. no./ Fax no. and E-mail)	
4	Name & Address of the Proprietor / Partners / Director with mobile numbers	
5	Contact Person (s) (with mobile number)	
6	Details of EMD of Rs. 50,000/-	
7	PAN No. of the firm as allocated by the Income Tax Department	
8	GST Registration Number	
9	Details of registration with E.S.I & Provident Fund	
10	Annual turnover should not less than 500 Lakhs for preceding 3 years, and the same should be duly certified by Chartered Accountant for the preceding 3 Financial Years.	
11	Income Tax Return for the preceding 3 Financial Years.	
12	No. of persons deployed for contract ( at GST Bhavan (ICE House), Pune & at GST Bhavan (Excise Bhavan) Akurdi(Should not be less than 30)	
13	License No. obtained from Labour Commissioner	
14	Experience with Govt. required (atleast 03 year)	
15	Shop and Establishment Registration (GUMASTA LICENSE), Details	

#### DECLARATION

I hereby certify that the information furnished above is true and correct to the best of my/our knowledge. I understand that in case any deviation is found in the above statement at any stage; I/we will be blacklisted and will not have any dealing with the Department in future.

(Signature of Authorized Signatory with date)

The following documents are to be furnished/ uploaded by the Service Provider along with **Technical Bid** as above:

- i) Signed and Scanned copy of **proof for payment of Earnest Money Deposit**
- ii) Signed and Scanned copy Certificates like PAN No, Service Tax Registration (if applicable), ESI, EPF Registration etc.
- iii) Signed and Scanned Copy of **Tender Acceptance Letter & Letter of authorization to submit bid.**
- iv) An undertaking (self-certificate) that the **agency hasn't been blacklisted** by a Central / State/UT Government institution and there has been no litigation with any government department on account of IT services.
- v) Signed and Scanned copy of Labour Licence obtained from Labour Commissioner.
- vi) Signed and Scanned copy of Balance Sheets of last 3 financial years.
- vii) Signed and Scanned Copy of **Technical Bid Format.**





**ANNEXURE-III**  
**PRICE/ FINANCIAL BID DOCUMENT**

- (a) Price bid undertaking
- (b) Schedule of price bid in the form of BOQ\_Housekeeping.xls or in PDF format.

**PRICE BID UNDERTAKING**

From: (Full name and address of the Bidder) \_\_\_\_\_

To,

The Principal Commissioner,  
GST Pune-I Commissionerate,  
Pune-411001

Dear Sir/Madam,

I submit the Price Bid for \_\_\_\_\_ and related activities as envisaged in the Bid document.

- 2. I have thoroughly examined and understood all the terms and conditions as contained in the Bid document, and agree to abide by them.
- 3. I offer to work at the rates as indicated in the price Bid, Annexure III inclusive of all applicable taxes except GST.

Yours faithfully

Signature of  
Authorized Representative



**Schedule of price bid in the form of BOQ\_Housekeeping.xls**

The below mentioned Financial Proposal/Commercial bid format is provided as BoQ\_Housekeeping.xls along with this tender document at <https://eprocure.gov.in/eprocure/app>. Bidders are advised to download this BoQ\_Housekeeping.xls as it is and quote their offer/rates in the permitted column and upload the same in the commercial bid. **Bidder shall not tamper/modify downloaded price bid template in any manner.** In case if the same is found to be tampered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer is liable to be banned:

Sr.No	Location	Area in Sq. Ft.
<b>1</b>	<b>GST BHAVAN (ICE HOUSE) OFFICE COMMPLEX</b>	
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	Aprox. Surrounding area of Heritage Guest House building	16770
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	a)All the office area of Excise Bhavan, Akurdi on Ground Area, First Floor & Second Floor	35946

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<b>TOTAL AREA OF J</b>	<b>58104</b>
<b>GRAND TOTAL (A TO E, G, H , I &amp; J)</b>	<b>172892</b>

1. The rates shall be quoted in Indian Rupee only.
2. The rates will be inclusive of all taxes (except GST), fees, levies, etc. and any revision in the statutory taxes, fees, etc. will be the responsibility of the Bidder.
3. In case of any discrepancy/difference in the amounts indicated in figures and words the amount in words will prevail and will be considered.
4. The quoted rates shall remain firm throughout the tenure of the contract and no revision is permissible for any reason.

Signature of Authorized  
Signatory with date

Name & full address:-

Telephone No.:-

Office:-

Residential:-



ANNEXURE-IV

UNDERTAKING BY THE BIDDER

I/We undertake that my/our firm M/s ..... has not been blacklisted by any Govt. Department/Public Sector Undertaking/Autonomous Body.

2 . I ..... Son/Daughter/Wife of Shri..... Proprietor/Partner/Director/Authorized signatory of M/s ..... am competent to sign this declaration and execute this tender document.

3 . I have carefully read and understood all the term and conditions of the tender and undertake to abide by them.

4 . The information / documents furnished along with the above application are true and correct to the best of my knowledge and belief. I/ We, am/are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

5. I/We understand that in case any deviation is found in the above statement at any stage, my/our concern/firm/co. shall be blacklisted and shall not have any dealing with the Department in future.

Date: Signature of the authorized Signatory of the firm/

Place: Company/Organization

Office Stamp/Seal:



Annexure-V

**TENDER ACCEPTANCE LETTER  
(To be given on Company Letter Head)**

Date:

To,  
The Principal Commissioner,  
Pune-I, GST Commissionerate,  
GST Bhavan (ICE House), 41/A, Sassoon Road,  
Pune-411001

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: \_\_\_\_\_

Name of Tender / Work: -  
\_\_\_\_\_  
\_\_\_\_\_

Dear Sir,

1. I / We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely:  
\_\_\_\_\_  
\_\_\_\_\_

as per your advertisement, given in the above mentioned website(s).

2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. \_\_\_\_\_ to \_\_\_\_\_ (including all documents like annexure(s), schedule(s), etc .), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/ organisation too have also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

5. I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.

6. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract , without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)



## Annexure- VI

### SCOPE OF WORK

#### **1. The scope of work for housekeeping of office buildings is as under:-**

- (i) Cleaning, sweeping and wet mopping of the entire area including the lobby, Stair-cases, corridors, passages etc. **four times a day** and as further required.
- (ii) Collection of all sweeping garbage and waste materials and their effective disposal.
- (iii) Cleaning of toilets, urinals, W/C along with attached water tanks and washbasins, using disinfectants like phenyl, Harpic, Vim, Surf etc. **four times a day** and as further required.
- (iv) Shifting of furniture, files and other office equipment whenever required.
- (v) Dusting and cleaning of all furniture like table, chairs, racks, almirahs, computer tables/chairs and electronic gadgets like computers, telephones, fax machines, photo copier machines, sofa sets, fans etc.
- (vi) Cleaning of pantry area, wiping and cleaning of wooden Formica, glass surfaces, window sills, frames, plant pots and removal of stagnant water. Filling of water in coolers/watering indoor plants in the office.
- (vii) Services such as serving of drinking water/ refreshments etc. during Conferences/ meetings, Seminars and visit of assesses to headquarters. Cleaning of roads in Society/residential complex premises in case of emergency.
- (vii) Filling of water in coolers/watering & cleaning indoors plants in the office.
- (viii) Regular sanitization of the Office as covered in the Tender document.
- (ix) Regular cleaning of Floor by using Floor cleaning machine.
- (x) Regular Cleaning of Partitions and Glass panel of each cabin.
- (ix) Other similar & miscellaneous work of office as directed by the in-charge officer.

#### **2. Miscellaneous Conditions:**

- i) 1<sup>st</sup> Sweeping, cleaning, dusting etc. shall be completed before 9:30 a.m. everyday and subsequent sweeping, cleaning, dusting should be done three times during the remaining day.
- ii) The Service provider shall on award of the contract, furnish the list containing name and addresses of the personnel sent to this office for performing Housekeeping services.
- iii) The Service provider shall maintain an Attendance Register of personnel and this register of personnel shall be subject to check by the concerned officer of this office.
- iv) The personnel will render services everyday including Saturday except on National Holiday. In case of emergencies, very rarely, work may be required on Sundays also.
- v) They will attend to any extra cleaning jobs in the said premises as and when required. No extra payment for this will be made.
- vi) Materials, consumables required for housekeeping and maintenance of toilet / bathroom shall be provided by the department.



## Annexure-VII

### Instructions for Online Bid Submission:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

#### **REGISTRATION**

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrollment**” on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

#### **SEARCHING FOR TENDER DOCUMENTS**

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

#### **PREPARATION OF BIDS**

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.



## **SUBMISSION OF BIDS**

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the colored (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 9) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 10) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

## **ASSISTANCE TO BIDDERS**

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.





**CHECK LIST OF DOCUMENTS TO BE SUBMITTED.**

**BID CHECKLIST**

Bidder is required to fill-up this checklist and enclose along with the envelope containing the Earnest Money:

Sl.	Item Description	Yes/No	Bid Reference
1.	Earnest Money Enclosed		
2.	Tender Acceptance Letter		
3.	Letter of authorization to submit bid.		
4.	An undertaking that the agency hasn't been blacklisted		
5.	Financial/Price Bid Undertaking		





भारत सरकार  
GOVERNMENT OF INDIA

OFFICE OF THE PRINCIPAL COMMISSIONER, CGST PUNE-I COMM'TE  
प्रधान आयुक्त का कार्यालय, सी.जी.एस.टी./केन्द्रीय कर, पुणे-1 आयुक्तालय  
GST BHAVAN (ICE HOUSE), 41/A, SASSOON ROAD, PUNE - 411 001  
जी.एस.टी. भवन, ४१/ए, ससून रोड, पुणे - ४११००१

### CORRIGENDUM

Attention is invited to the Tender No. GST/Pune-I/09 /2020-21 regarding Notice Inviting E-Tender For Annual Contract for Supply of Man Power for House-Keeping (Sweeping, Cleaning & Sanitation) Services for The Office Buildings At GST Bhavan (ICE House) Office Complex, CGST Pune-I And GST Bhavan (Excise Bhavan) Akurdi for the period from 1<sup>st</sup> April, 2021 to 31<sup>st</sup> March, 2022.

2. In **Annexure-I** having description "**General Terms & Conditions**" at 1(xxxvi) "The Bidder should comply with The Minimum Wages Act, as applicable in the state of Maharashtra" may be read as "**The Bidder should comply with The Minimum Wages Act, as fixed by Central Government**".

(Harish Dharnia)

Additional Commissioner(L&B)  
CGST Pune-I Commissionerate

F.No.I/22-31/L&B/Housekeeping/2020-21  
Dated, the 11<sup>th</sup> January, 2021

O/C  
  
11/1/21

11/1/21

